



Notice

19 May 2016

Blue Star Energy Pty Ltd

2016 PERFORMANCE AUDIT

The Economic Regulation Authority (**ERA**) has published the 2016 performance audit (**Audit**) report for Blue Star Energy Pty Ltd's (**Blue Star**) electricity retail licence ERL22.

- [2016 Audit report](#)

Action by the ERA

The ERA is satisfied that Blue Star has demonstrated a high level of compliance with its licence conditions. The ERA has decided to extend the period of time until the next Audit from 24 to 48 months.

The next Audit will cover the period from 1 March 2016 to 28 February 2020, with the report on the Audit to be provided to the ERA by 31 May 2020.

BACKGROUND

2016 Audit Findings

The Audit identified three non-compliances, all of which related to the lack of an automated response system being implemented for email correspondence between Blue Star and Western Power.

The auditor reported that Blue Star had satisfactorily addressed all three non-compliances shortly after the Audit was completed.

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